

YOUR GUIDE TO DIGITAL SOLUTIONS AND SUPPORT



Adult social care services play an important role in supporting individuals with various needs, ensuring they lead gloriously ordinary lives. This flyer provides an overview of the available digital resources and support systems.

These services ensure that people who draw on care and support receive the appropriate care tailored to their unique needs, promoting wellbeing and quality of life. You can also assist by directing people to these resources and/or helping them find the right support.

KENT CONNECT TO SUPPORT



Kent Connect to Support is an invaluable online directory designed to help residents of Kent find information and services related to adult social care. This platform offers a wealth of resources, including contact details for local care providers, information on community activities and local services, and advice on maintaining health and wellbeing. The easy-to-navigate system ensures that individuals can quickly access the support they need.



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KENT.GOV - ADULT SOCIAL CARE

Kent.gov is the official website for the Kent County Council, offering a broad range of information on adult social care services. This platform serves as a central hub for residents seeking guidance on various topics, including eligibility criteria for social care, how to apply for support, and the types of care available. Additionally, the site provides links to relevant forms, policies, and statutory guidance.



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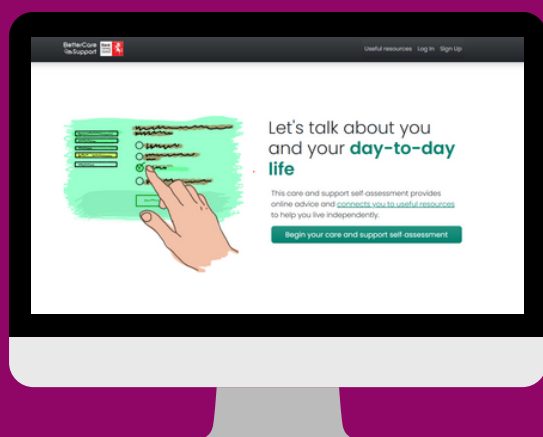
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ONLINE SELF-ASSESSMENT TOOL



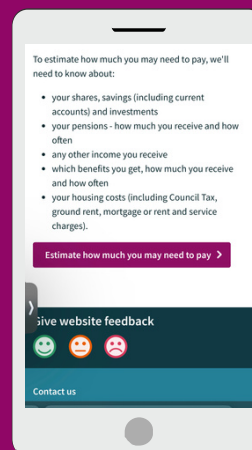
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Online self-assessment is available to help individuals help understand their care and support needs. This guides people through a series of questions about their health, daily activities, and personal circumstances, providing an initial indication of the self-help options to support themselves and if required submit their self-assessment to adult social care for further support.

FINANCIAL CALCULATOR

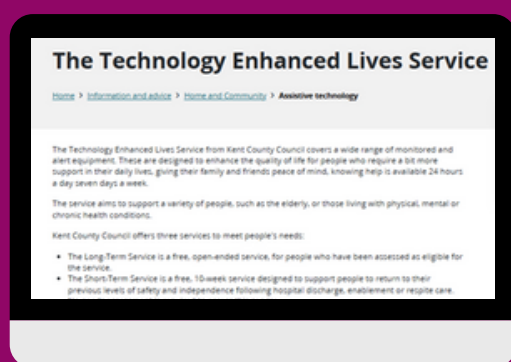
A financial calculator is a crucial tool for individuals seeking to understand the costs associated with adult social care. This allow people to input their financial information, such as income, savings, and property value, to estimate potential care costs and determine eligibility for financial assistance.



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TECHNOLOGY ENHANCED LIVES

Technology Enhanced Lives is an initiative that leverages technological advancements to improve the quality of life for individuals receiving adult social care. This includes the use of assistive technologies, telecare services, and digital health tools that promote independence, safety, and engagement.



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TECHNOLOGY HOUSE



This house will help you understand the equipment available as part of the Technology Enhanced Lives Service and ways in which it can support you to remain independent and safe living in your own home. Providing you with information about products available in the service, how the product can be used to support you and some real-life experiences of other people that have used similar equipment.



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There are two ways to use this page, both of which give the same result. You can either:

- Click on a room in the image of the house below - this will guide you to the area that you, or the person you care for, need help with.
- Select a room below or box at the bottom of the page that relates to the room you need help in - this will guide you to the options available.

PRIVATE PAY OFFER

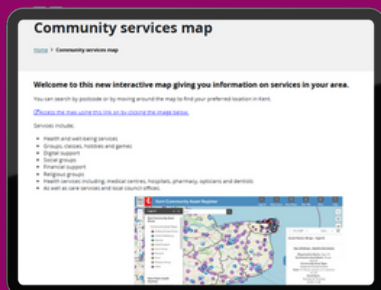


The Technology Enhanced Lives Private Pay Service, provided by Argenti, is for people who are not eligible for Council funded assistive technology services, or who do not wish to be assessed.



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COMMUNITY SERVICES MAP



This community services map will give you information on clubs, activities and networks happening in your local area. You can search by postcode or by moving around the map to find your preferred location in Kent. We continue to scale up this map across Kent.



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PROVISION OF EQUIPMENT



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Provided by Adult Social Care



This virtual tour will help you understand the equipment available within Kent and ways in which it can support you to remain independent and safe living in your own home. This page will provide you with information about products available in KCC that are provided by NRS Healthcare.

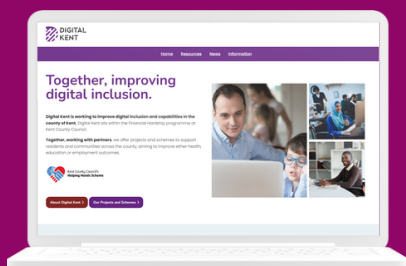
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- Some equipment can help make life easier. You can use our equipment house to help you decide what may help you.

DIGITAL KENT



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Digital Kent is working to improve digital inclusion and capabilities in the county of Kent.

Digital Kent sits within the Financial Hardship programme at Kent County Council.

Together, working with partners, Digital Kent offer projects and schemes to support residents and communities across the county, aiming to improve either health, education or employment outcomes through digital services.

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PROVISION OF EQUIPMENT

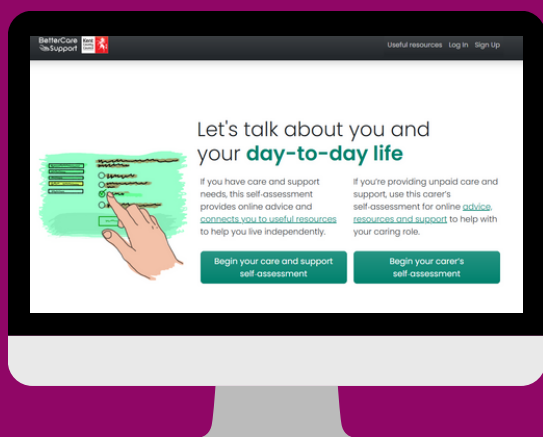
Digital Skills is part of the Technology Enhanced Lives service designed to offer face-to-face or telephone support to a Kent resident to improve digital skills on a device they already own or improve digital skills for a device that has been provided by through the Technology Enhanced Lives service.



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Digital Skills is available for people with Care Act eligible care and support needs, referrals can be made on your behalf by a Kent Adult Social Care professional.

CARERS SELF-ASSESSMENT TOOL



Co-designed with carers and Carer Organisations, we have introduced a new digital [Carers Self-Assessment tool](#) to support carers in assessing their needs and accessing information and resources. This assessment may also lead to a guided conversation and/or carers assessment with one of the Carer Organisations.



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For more information, please contact: innovationandpartnerships@kent.gov.uk